



A Charming Resort on Cape Cod

July 2011

Mark Your
Calendars!

**Riverview
Resort
Condominium
Trust
Annual
Meeting**

Save the Date!
**Saturday
September 10,
2011**

Please mark this date on your calendar and plan to attend. Further information on the Annual Meeting will be included in the next mailing.

CALL FOR NOMINATIONS

Your Board of Trustees is searching for owners who are interested in the future of Riverview Resort to submit their names as candidates and run in the upcoming election for service on the Board. There are two seats up for election for a three year term. Enclosed you will find a Candidate Nomination Form which we hope you will take time to complete.

Please remember that participation as a Trustee does not include compensation for one's time, but does require a lot of love and caring for Riverview Resort. One must also be able and willing to attend meetings at Riverview Resort or a meeting place nearby.

Our next Owner's Annual Meeting is scheduled for Saturday, September 10, 2011, 10:30 a.m. at the Radisson, 287 Lyannough Rd., Hyannis, Massachusetts. Prior to this meeting you will receive a short biography on the candidates who will be running. Enclosed with that mailing will be a proxy ballot for your use if you are unable to attend the Annual Owner's Meeting. It is most important that you return the proxy if you cannot attend. We, the current Trustees, wish to thank our fellow owners who have been of tremendous support to us in the past.

PLEASE NOTE: The enclosed Candidate Nomination Form must be completed and returned to reach us no later than August 5, 2011.

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SAVE SAVE SAVE on Beach Passes

Beach Passes are being offered **FREE** to owners for the 2011 season.
Inquire at the front desk.
Limited availability.

Managed by Vacation Resorts International

PERFECTING THE ART OF HOSPITALITY

Message from Resort Management

It is an exciting time to be a part of Riverview Resort. Our 2010 season saw more guests through the doors than ever before, and an overwhelming majority of owners and guests had nothing but wonderful things to say about Riverview!

We are extremely proud of the success we achieved in reaching our goals working with The Club at Cape Cod. On behalf of the Riverview staff and our existing family of owners, we would like to welcome all of the new owners who have joined us from The Club, over 400 owners have decided to make Riverview Resort their new vacation home! We would also like to say *thank you* to the owners who took advantage of the additional weeks offered and picked up another week at Riverview!

We are pleased to announce the affiliation with Interval International, another of the World's largest exchange vacation companies. Owners now have the option to exchange through RCI, VRI, or Interval International (membership and fees may apply).

As a reminder, we ask that all owners please follow up with your 2011 reservations. Whether you intend to use your week at Riverview or deposit or bank your week with RCI, Interval International, or VRI, please contact

the Resort to verify that your 2011 interval is set up the way you wish.

We are also very excited to report that Riverview Resort has a brand new wireless internet system in place. All guests will now be able to enjoy wireless internet access through the entire Resort, outdoor grounds, AND in your room! A \$5 one-time access fee will grant your entire party wireless internet access for the full duration of your stay.

As always, if you are not able to use your week this year and wish to have VRI rent it out, please contact VRI Reservations at 800-228-2968 for assistance.

We would like to take this opportunity to thank all of our owners. It is because of our devoted owners and staff members that Riverview Resort is such a great success.

The Resort staff and management look forward to making your 2011 vacation experience one to remember!

Sincerely,

Israel Soares, General Manager
Jeff Phillips, Assistant General Manager

Important Information

About VRI - InnSeason Resorts Strategic Alliance

In April of 2010, Vacation Resorts International (VRI) announced the formation of a strategic alliance with InnSeason Resorts. Under the alliance, VRI assumed the management responsibilities for seven (7) InnSeason owned or operated resorts plus the InnSeason Vacation Club, while InnSeason Resorts began developing and implementing marketing and sales solutions for VRI-managed resorts in the eastern United States. Under the agreement InnSeason Resorts will facilitate the communications to VRI owners about the new benefits that VRI offers through its VRI*ety vacation enhancement programs, and in conjunction with RCI and the RCI Points products.

Over the last year, several thousand InnSeason and VRI managed property owners have attended an important Owner Update with an InnSeason representative to hear about how our Owners are doing and to also share with them the new programs and exciting changes and improvements going on with VRI and InnSeason Resorts—all geared toward continuing to provide you and your family with outstanding vacation experiences and most importantly, continuing to increase the fundamental value of what you already own. To schedule your Owner Update, please call an InnSeason Customer Care Representative at 866-615-3614 for more information. This summer, InnSeason is hosting some fun events in Yarmouth for Owners and Guests – come join us!!

CAUTION

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Don't be Fooled!
Timeshare Relief Companies



You either have been or will be contacted by one or more timeshare relief companies typically operating under a variety of ever-changing names who will offer to sell or dispose of your interval. You may initially be given the impression that the call, seminar or webinar is an opportunity to "SELL" your interval. Instead, you are presented with a compelling opportunity to "PAY" for relief of your ownership and its maintenance fee obligation. For those of you who have been hoping to sell your intervals but have not been successful or are encountering economic hardship, this "opportunity" can be made to sound very attractive.

Don't be fooled! Owners who have been coerced into paying anywhere from \$1,500 to \$7,000 report that they were skillfully persuaded that their ownership is a burden from which there is no escape except by relying on the benevolence of relief companies that simply want to "help" the owner and their family. In reality, they are sales operations selling fear, exaggerations and outright lies. First, victims are blinded to the fact that they are actually paying amounts that can exceed many years worth of the very annual assessments they seek to avoid. Second, the transfer of ownership may never legally occur, or be blocked or reversed, leaving the owner without any recourse from the "relief" company. Third, an owner's participation may be a fraudulent transfer in violation of state law.

Don't be a victim! Take care to know who you are conducting business with. Some unscrupulous timeshare relief companies have no intention of reselling the interval or paying maintenance fees. They simply engage in a fraudulent transfer of the intervals to fictitious entities that have no assets and ignore their obligations as owners. Owners who pay for this type of "relief" may be unaware of the financial damage the practice inflicts on their resort and fellow timeshare owners. Be wary of anyone who offers to "assist" you with the sale or transfer of your interval. If you participate in a fraudulent conveyance, you could face liability for the financial damages that result.

Don't waste your money! What started as a few isolated incidents has become an industry epidemic. Many timeshare relief companies convince owners that they are simply conducting a customary transfer of ownership through limited power of attorney or otherwise. They will tell you that the transaction is perfectly legal and that an association is powerless to stop them. They act without regard to the requirements of resort policies or law and ignore any efforts by individual owners who seek a refund. Everyone loses except the timeshare relief company. Unfortunately, some of your fellow owners have been taken in by this scheme leaving the rest of the owners to pay for their default. The financial damage to a timeshare resort and its owners cannot be overstated.

Your Board, working in conjunction with legal counsel and other timeshare entities, is adopting uniform enforcement policies to protect our resort and its owners by stopping fraudulent transfers.

Call us first. We understand that some owners who need to sell have become frustrated with the lack of viable resale options. Timeshare relief companies are not the answer: WE ARE! Your Board has adopted new policies to help owners through this challenging economic period and can help you with your situation without inflicting financial damage to your resort and your fellow owners or exposing yourself to liability. For more information or to discuss your personal situation call your General Manager, Israel Soares at (508) 394-9801.

DO NOT BE THE NEXT VICTIM!



c/o Vacation Resorts International
P.O. Box 399
Hyannis, MA 02601-0399

ADDRESS SERVICE REQUESTED

PRST FIRST
U.S. POSTAGE
PAID
PERMIT NO. 21
CCP&DF

Important Numbers Riverview Resort and Vacation Resorts International (VRI)

Riverview Resort	(508) 394-9801	Reservations	
Fax - Riverview Resort	(508) 394-6012	Information and Assistance	(800) 228-2968
Exchange Information		Bonus Time	(866) 469-8222
Interval International	(800) 828-8200	Vacation Tyme®	(866) 469-8222
RCI	(877) 874-3334	VIP Discount	(866) 469-8222
VRI*ety	(888) 203-1044	Still Need Assistance?	
Vacation Owner Services		VRI Corporate Services	(508) 771-3399
Assessment Billing and Collections	(508) 771-3399	VRI Fax	(508) 775-6396

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Perfecting the Art of Hospitality
www.vriresorts.com





Riverview Resort Condominium Trust Candidate Nomination Form

The following information is needed to place your name on the ballot for election to the Board of Trustees. This information will be summarized in the next notice mailed to all owners. Please be brief and write legibly.

Name: _____

Interval Week(s) Owned: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone No. (Home): _____ (Work/Cell): _____

Education: _____

Qualifying Experience: _____

Objectives as Trustee: _____

Becoming a member of the Board of Trustees is a major responsibility and requires a firm commitment. Please do not volunteer unless you are willing and able to make this type of commitment to your Resort.

Nomination Acceptance Signature

Date

In order to ensure your name appears on the ballot for consideration by your fellow owners, this Nomination Form must be received by the Secretary NO LATER THAN AUGUST 5, 2011.

PLEASE FOLD, SECURE STAMP AND MAIL TO ADDRESS ON REVERSE SIDE



-Please Fold Here-

PLACE
STAMP
HERE

Please check if new address

Secretary
Riverview Resort Condominium Trust
c/o Vacation Resorts International
Post Office Box 399
Hyannis, MA 02601-0399

-Please Fold Here-